

Maidstone Borough Council User Research Information Sheet

- Maidstone Borough Council will be conducting the user research
- The research will be used to help improve *SERVICE*
- You will be asked to *TASK*
- We will record this session by *NOTES ONLY/VOICE RECORD/SCREEN RECORD/VIDEO RECORD*
- Photos may be taken but we will ensure you are not identifiable by these photos
- We will use the research to inform the way we design *SERVICE*
- We may create 'user stories' from your experiences and these may be shared with other local authorities
- We will not share any personal data
- Your participation is voluntary and you can stop or withdraw your consent at any time

I have read and understand what is involved in the user research, how my data will be handled and I give consent to participate:

Sign

Name

Date